

# What to do if your child has an accident and injures their teeth or mouth



## STEP ONE: GET THE RIGHT HELP

Bee Healthy does not provide dental care for accident-related injuries, so if your child knocks their teeth or mouth and has:



### **Minor to moderate injuries e.g. chipped, broken, or knocked teeth:**

Contact your local private dentist or an after-hours dentist for an ACC appointment



### **Severe injuries e.g. facial swelling, persistent bleeding:**

Go straight to the hospital emergency department.

## STEP TWO: BOOKING AN ACC APPOINTMENT



When calling your local private dentist to make an appointment, let them know your child has had a accident and injured their teeth or mouth and requires an ACC assessment.



ACC helps fund accident-related dental care.

Some dentists may charge additional fees so be sure to ask about this when booking.

## WHAT TO EXPECT AT THE APPOINTMENT

- The dentist will examine your child's injury.
- They will complete the ACC claim form on your behalf.
- The dentist will discuss treatment options, plan next steps and book a follow-up appointment if required.
- You'll receive a confirmation text or letter from ACC within 10 working days of the claim being submitted.